

6. Top Rated Fire Department

Sterling Heights Fire Department, the first known department nationally to achieve ISO 9001:2000 status, provides residents with the highest quality fire protection, prevention, and advanced life support services.

7. Green As We Can Be

Sterling Heights, named a Tree City USA every year since 1985 by the Arbor Day Foundation, operates three successful recycling drop-off centers that help protect the environment. The city has also enacted several recommendations from its adopted Green Initiatives policy, *Strategy for a Sustainable Sterling Heights*.

8. Residents Like It Here

According to a recent independent survey conducted by Wayne State University, 95 percent of our residents consider Sterling Heights an excellent or good place to live, and more than 80 percent view the community as an excellent or good place to raise kids.

9. Two Exceptional School Districts

The city is host to two award-winning school districts, Utica Community Schools (UCS) and Warren Consolidated Schools (WCS). Both districts earn high marks in academics, college preparatory studies, science, vocational training and athletics.



10. A Top Notch Library

The Sterling Heights Public Library serves as an information center for our community, offering a wide variety of materials and services for education, entertainment and enrichment in a welcoming and helpful environment. To learn more, check out www.shpl.net.

Sterling Heights Phone Directory

EMERGENCY - Police, Fire & Ambulance 911

41-A District Court (586) 446-2500

 Civil (586) 446-2535

 Criminal (586) 446-2550

 Probation (586) 446-2565

 Traffic (586) 446-2575

Assessing (586) 446-2340

City Development (586) 446-2360
(Building, Planning, Code Enforcement, SHINE)

To Schedule Inspections (586) 446-2377

Permit Info for Home Improvements
& Construction Codes (586) 446-2360

City Clerk (586) 446-2420

Community Activities Line (586) 446-2499

Community Relations (586) 446-CITY (2489)

Department of Public Works (586) 446-2440

Employment Opportunities (586) 446-2310

Engineering (586) 446-2720

Finance (*Water Bills*) (586) 446-2320

Fire Department (*Non-Emergency*) (586) 446-2950

Library (*Circulation*) (586) 446-BOOK (2665)

 Adult Reference (586) 446-2642

 Children's (586) 446-2644

 Administration (586) 446-2640

Parks & Recreation (*Recreation Center*) (586) 446-2700

 Nature Center (586) 446-2710

 Senior Activity Center (586) 446-2750

Police Department (*Non-Emergency*) (586) 446-2800

 Animal Control (586) 446-2879

 Criminal Investigations (586) 446-2825

 Gun Permits (586) 446-2900

 Report Copies (586) 446-2900

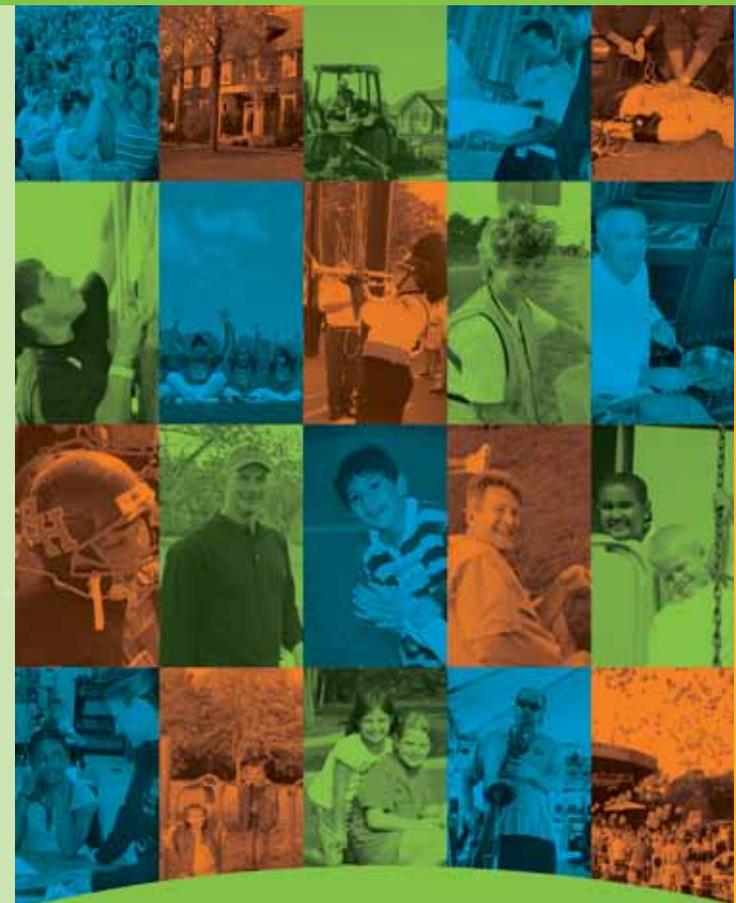
 Traffic Enforcement Info (586) 446-2920

Purchasing (*Vendor Info.*) (586) 446-2740

Treasury (*Tax Info*) (586) 446-2780



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Life at its best

Getting to know us



Sterling Heights Pride Facts

1. A Great Place to Live

Sterling Heights has been among the best cities in the nation to call home, according to *Money* magazine's Top 100 Best Places to Live.

2. A Safe Community

Thanks to the efforts of our police officers, Sterling Heights is Michigan's safest large city, according to FBI statistics.



3. Low Taxes

The city maintains one of the lowest property tax rates in southeastern Michigan, including a combined water and sewer rate that is the lowest in the state. Our total tax rate is lower than 90% of all Michigan cities.

4. Family Friendly

Sterling Heights received an A+ and is rated as the ninth best "Family Friendly" city in the nation by Population Connection, a Washington D.C.-based environmental organization.

5. An Awesome Park System

Sterling Heights maintains Macomb County's finest municipal park system, with five major parks, 26 neighborhood parks, a scenic paved trail system that runs from one side of the community to the other, dozens of ball fields, soccer fields, playscapes, tennis courts and basketball courts.



5 Answers to Frequently Asked Questions

1. Where is City Hall?

City Hall is located at 40555 Utica Road at the corner of Dodge Park and Utica roads. Office hours are 8:30 a.m.–5 p.m. Monday through Friday. Phone: (586) 446-CITY (2489)

2. How about other city facilities?

The Police Department, Public Library, 41-A District Court, Recreation Center, and Senior Activity Center are located in the Sterling Heights City Center near the intersection of Dodge Park and Utica roads. The Nature Center, DPW and five Fire Stations are also located nearby.

3. When is my trash day?

Check our city website at sterling-heights.net under “My Place Maps” for an interactive refuse collection map or call the Department of Public Works at (586) 446-2440 to find out what day your refuse is collected. The city does offer three voluntary drop-off recycling centers.

4. Which school district do I reside in?

For student enrollment information, contact Utica Community Schools (UCS) at (586) 797-1000, or Warren Consolidated Schools (WCS) at (586) 825-2400. The “My Place Maps” GIS system, on the city’s website, also displays district boundaries.

5. How does Sterling Heights keep residents informed?

We take a multimedia approach that includes:

- Website: sterling-heights.net
- E-mail: Eight free newsletter subscriptions
- Facebook: [facebook.com/cityofsterlingheights](https://www.facebook.com/cityofsterlingheights)
- Twitter: twitter.com/sterling_hts
- You Tube: [youtube.com/SHTV1](https://www.youtube.com/SHTV1)
- Sterling Heights Television: (SHTV) Chs. 5-Comcast, 10-WOW!
- Sterling Heights Radio Station: WPTC AM-1700
- *Sterling Heights Magazine*: mailed 3 times annually to all homes

Get To Know Our:

Parks & Recreation

The Parks and Recreation Department is located at 40620 Utica Road, (586) 446-2700. Activities and classes for residents include:

- Youth soccer, youth tackle and flag football, youth basketball, youth baseball/softball, and youth golf, adult softball for ladies, men and co-ed teams
- Award-winning Special Recreation programs and sports for children and adults with special needs
- Gymnastics, dance, fitness, karate, and pavilion rentals for picnics/family reunions
- Five major parks, 26 neighborhood parks
- Nature Center, 42700 Utica Road



Senior Activities

The Senior Activity Center is located at 40200 Utica Road, (586) 446-2750. Programs and classes for seniors include:

- Bridge, pinochle, euchre, billiards, bocce ball, book club, shuffleboard, walking club, dances, bingo, card parties, art classes, holiday parties, movies, senior health expos, bowling and golf leagues
- A Senior Active Life Center offering a walking track, basketball, volleyball, badminton, Tai Chi, yoga, dance and fitness programs
- Minibus service for seniors

Public Library

Located at 40255 Dodge Park Road, (586) 446-BOOK (2665), the library offers:

- Books, audio books, compact discs, DVDs, magazines, computers, wireless Internet access, e-books and online reference sources
- **Programs for children**, including puppet shows, storytimes, crafts, summer reading activities
- **Programs for teens**, including “After School Space” and summer reading program
- **Programs for adults**, including technology, finances, book groups, and author visits
- Outreach program for homebound residents
- The Friends “Used, But Sterling” bookstore
- Library cable channel: Chs. 12-Comcast, 18-WOW!
- Library website: shpl.net

Events

Beautification Awards

The city honors those who go to great lengths to beautify their residential and business properties.

Cultural Exchange

An indoor ethnic festival featuring dance, music, food and information booths representing various cultures

Dodge Park 5K Run

Through scenic Dodge Park

Holiday Programs

Families gather to celebrate the holidays through such programs as the *Children’s Halloween Party* and *A Sterling Christmas*

Memorial Day Parade

Marching bands, dozens of decorated floats, and more than 2,000 marchers highlight this annual event along Dodge Park Road on Memorial Day.

Music in the Park

A popular outdoor summer concert series in Dodge Park, featuring free performances from local bands.

Scholarship Opportunities

The Sterling Heights Community Foundation offers numerous college scholarships for Sterling Heights residents

Snowman/Snow Sculpture Contest

The Sterling Heights Beautification Commission encourages families to get out and enjoy Winter by creating frozen masterpieces

Sterlingfest Art and Music Fair

Sterling Heights’ signature three-day celebration of the performing, visual and culinary arts concludes on the last Saturday in July.

Sterling Coffeehouse

An indoor concert series from area folk musicians

Teenfest

Hundreds of teens turn out for games, a rock climbing wall, airbrush tattoos, music and food

Treasure Hunters Market

Whether you are looking for great bargains or a place to sell your unneeded clutter, this annual all-day garage sale located in Dodge Park at the corner of Utica and Dodge Park roads is the place to do it all.



Cultural Side

- **City Center Sculpture Walk** — More than a dozen sculptures from well-known artists line the City Center grounds at Utica and Dodge Park roads.
- **Diversity Distinction Awards** — These tributes increase appreciation of different cultures and honor individuals and businesses that champion diversity.
- **Sterling Civic Theatre** — A community based theater program that produces theatrical shows in Sterling Heights. Visit sterlingcivic.org for more info.

Public Safety Initiatives

- The Police Department encourages active citizen participation in its Citizens On Patrol, Citizens Emergency Response Team and Neighborhood Watch programs and other public safety initiatives.
- The Fire Department offers a host of fire education material designed for all age groups. The information is available on the city’s website: sterling-heights.net.

Entertainment & Attractions

- Two major movie theaters, the MJR Marketplace Theater & AMC Forum Theater.
- Lakeside, one of the state’s largest shopping malls, with unique retail and outstanding restaurants.
- Four championship golf courses, Plumbrook, Rammler, Sunnybrook and Maple Lane.
- A huge all-season water park at the Sterling Inn.
- Liberty Park of America - softball and driving range.

- Kart 2 Kart - competitive indoor go cart racing.

- Bounce House - indoor family fun & parties.
- Sterling Heights Nature Center - nature walks, tours, films and birthday parties!



INFORMATION

Contact Community Relations via
 phone • (586) 446-CITY (2489)
 e-mail • cityhall@sterling-heights.net
 website • www.sterling-heights.net